



ASTRO eWALLET TERMS AND CONDITIONS

1. INTRODUCTION

- 1.1 These Astro eWallet terms & conditions (hereinafter referred to as the “T&C”) are applicable to all the users of Astro eWallet (hereinafter referred to as the “Astro Payfy”) and/or the Website and/or the Mobile Application maintained, operated and managed by MEASAT Broadcast Network Systems Sdn Bhd (hereinafter referred to as “Astro” / “we” / “us”).
- 1.2 The T&C can be amended or updated from time to time by Astro and the amendment or update will be effective after posting on this Website or Mobile Application notice to you. Your subsequent access to or usage of Astro Payfy and/or the Website and/or the Mobile Application shall constitute your acceptance to the amendment, variation, modification or update.
- 1.3 By accessing or using the Astro Payfy and/or the Website and/or the Mobile Application, you shall be deemed to have read, understood, accepted and agree to be bound by these T&C and our Privacy Notice available on our Website and/or the Mobile Application. If you don’t agree to these T&C, please don’t access/use or continue to access/use Astro Payfy and/or the Website and/or the Mobile Application. In any event, Astro reserves the right to suspend or terminate your access to or usage of all or any part of Astro Payfy and/or the Website and/or the Mobile Application at any time without any liability to you.
- 1.4 We do not represent that Astro Payfy may be available in all regions and countries around the world. In fact, we reserve the right, in our sole discretion, to limit or terminate your ability to access and use Astro Payfy from certain regions or countries. In addition to that, you assume all obligations and risks associated with the accessibility and use of Astro Payfy from any given region or country in the world.
- 1.5 We are providing Astro Payfy to you on an “as is” basis, without any warranty of any kind and our liability to you unless otherwise stated in these T&C. We reserve the right to reject any registration or activation of Payfy Account without any reason whatsoever, and we reserve the right to modify or discontinue all or any aspect of the services of Astro Payfy and/or the Website and/or the Mobile Application at any time either temporarily or permanently.

2. DEFINITIONS

In these T&C, unless inconsistent with the context or otherwise specified, the following expressions shall have the meaning set forth below –

“Account”	Means 10-digits virtual wallet account opened or activated by you to access the virtual wallet.
“Astro Payfy”	means the virtual wallet that may be used by you to carry out Transactions.
“Astro Group”	means Astro Malaysia Holdings Bhd (Company No.: 932533-V) (“AMH”) and any person or entity controlled by, or under common control with AMH. "Control" means ownership of shares carrying fifty percent (50%) or more of the votes exercisable at a general meeting (or its equivalent) of a company.



“Astro / We / us / our”	means MEASAT Broadcast Network Systems Sdn Bhd (Company No.: 240064-A).
“Astro ID”	means the online identity used by you to access the Astro Payfy and/or other services provided by us.
“Authorised Third Party”	shall mean Merchants, banks, contractors, agents and/or third-party supplier engaged by us from time to time for the purposes of providing certain services to you;
“Bank Account”	means the bank account opened or originated in Malaysia.
“Content”	means all forms of text, links, graphics, video, audio, files, data, images, photographs, pictures, gifs, logos, video clips, video streaming, news, live feeds, other data and other information made available to you via Astro Payfy.
Limit	the maximum limit in your Payfy Account in the sum of RM300 at any point of time. The amount may be revised by us from time to time.
“Inactive”	means there is no transaction (debit or credit) or activity being carried out by you with regard to the cash balance within Payfy Account.
“Mobile Application”	means the mobile application called “Payfy” owned, managed and/or operated by Astro.
“Merchant(s)”	means the trader, retailer, vendor and such other e-commerce platform that falls within Third-Party Services (hereinafter defined).
“OTP”	means One-time Password that will be sent to your registered mobile phone number or registered e-mail when you administer Astro Payfy or when you carry out certain Transaction(s).
“Transaction(s)”	means transaction, such as top-up, refund, bill payment, payment for products and/or services, to add, manage or delete credit card or debit card, and withdrawal, and any other transactions offered or to be offered by Astro Payfy to you.
“User/you/your”	means individual who has registered a Payfy Account with an Astro ID.
“User Generated Content”	means any uploaded material, data shared, or contribution made which includes without limitation all forms of text, links, photographs, graphics, video, audio, files, images, pictures, logos, video clips, video streaming, news, live feed or other data or information posted by any User (including you) via Astro Payfy.
“Website”	means Astro Payfy website (www.payfy.com.my) or any other website designed for you to have access to view the Transactions and/or to carry out a Transactions via the Astro Payfy.
“Working Day”	means a day other than Saturday, Sunday or public holidays in Kuala Lumpur, Malaysia.



3. PERSONAL DATA

- 3.1 To learn about how we collect and protect your personal data, please refer to our Privacy Notice available on the Website and/or the Mobile Application. Any non-personal data or information sent by you to us will generally NOT be treated as confidential. You may need to provide us with personal data such as –
- (a) name as per new national registration identity card (NRIC)
 - (b) new NRIC number (image of the NRIC is required)
 - (c) mobile phone number
 - (d) electronic mail address
 - (e) credit and/or debit card information
 - (f) bank account information

- 3.2 By you providing the image of your NRIC to us, you have given us your explicit consent for us to collect, store and process all your personal data contain therein, including those personal data that may be sensitive in nature such as ethnicity and religion.

- 3.3 We will collect, process, use and share your personal data in accordance with our Privacy Notice and for the following purposes (including but not limited to) –
- (a) account registration or activation and operation
 - (b) sending of promotional code, voucher points or such other benefits by our affiliates in any manner that they may deem fit (if applicable)
 - (c) process payments and other Transactions
 - (d) debt recovery and collections
 - (e) fraud and crime prevention and detection
 - (f) to facilitate regulating bodies' or authorities' investigation or enquiry

The Personal Data you provide to us will be used in other manners that is consistent with the Privacy Policy too. We advise you to read our Privacy Policy on the Website which may be updated by us from time to time.

- 3.4 By accessing to or using Astro Payfy and/or the Website and/or the Mobile Application, you are deemed to have given us your consent to collect, process, use and share your personal data in accordance with our Privacy Notice. If you do not agree to our Privacy Notice, you should not access or use Astro Payfy and/or the Website and/or the Mobile Application.
- 3.5 If you are under 18 years old, please refrain from using Astro Payfy and/or the Website and/or the Mobile Application. If you have reason to believe that a child under the age of 18 has been accessing or using Astro Payfy and/or the Website and/or the Mobile Application, please contact us and we will use commercially reasonable effort to verify the age of the said user and take appropriate action accordingly. Otherwise all personal data provided by a user shall be deemed to have been submitted by a user above 18.
- 3.6 You represent that you will provide true, accurate and complete personal data and other information as may be required throughout your usage of Astro Payfy, including during the account registration, account termination and etc. If any information provided by you is found to be untrue, inaccurate or incomplete, without limiting other remedies available to us, we are entitled to (i) limit or terminate your ability to access and use the Astro Payfy and/or the Website and/or the Mobile Application to carry out the Transaction including the withdrawal; and/or (ii) report such incident to the relevant authorities.
- 3.6 We are not in the business of selling your information. We consider this information to be a vital part of our relationship with you. There are, however, certain circumstances in which we may share your Personal Data with certain third parties without further notice to you, as set forth below.



- (i) *Business Transfer.* As we develop our business, we might sell or buy businesses or assets. In the event of a corporate sale, merger, reorganization, dissolution or similar event, Personal Data may be part of the transferred assets.
- (ii) *Astro Group.* We may also share your Personal Data with Astro Group for purposes consistent with this T&C, the Privacy Notice and the Privacy Policy.
- (iii) *Legal Requirements.* To comply with any order of court or directive from authorities investigating any alleged offence, misdeed and/or abuse or to enforce any of the terms in the terms of use, Privacy Notices or, where such action is necessary to protect and defend the rights or property of the Company.
- (iv) *Authorised Third Party.* Where services from such Authorised Third Party is required, we will share your Personal Data on a strictly confidential basis. Authorised Third Party will not be allowed to use your personal information disclosed to them except for the limited purpose of providing the particular service.

4. ASTRO Payfy

- 4.1 The Astro Payfy and the Website and/or the Mobile Application are made available to you at the sole and absolute discretion of Astro. You are not allowed to use Astro Payfy and/or the Website and/or the Mobile Application or any part thereof for any commercial use, whether or not for the purposes of gaining any form of profits from your clients or other third party without our prior written consent. We do not represent that all the features available in the Mobile Application will be available in the Website, or vice versa.
- 4.2 To use Astro Payfy, an activation is required and the activation is only possible if you have an Astro ID. If you do not have an Astro ID, please sign up for an Astro ID first, it is free. Activation requires you to sign in or login with the Astro ID and a password ("Password") and other personal data and documentation as may be required. An OTP will be sent to your registered mobile phone number and you are required to key in the OTP to complete your activation.
- 4.3 You undertake that you shall not disclose or reveal your Password and OTP to any third party, including family, friends, Astro and the Merchants, and such Password and OTP shall not be easily obtainable by other party and you are solely responsible for keeping the Password or OTP or other account identifiers safe and secure. You are entirely responsible for all activities that occur under such Password or OTP or Account. You undertake to notify us of any unauthorized use of your Password or Account and we shall not be responsible or liable, directly or indirectly, in any way for any loss or damage of any kind incurred as a result of, or in connection with, your failure to comply with this clause.
- 4.4 Subject to Astro Payfy Limit, you may perform top-up to your Account through selected debit card, credit card, bank transfer and other payment channels authorized by us from time to time.
- 4.5 Subject to other terms in this T&C, you may carry out any of the Transactions subject to the available balance in your Astro Payfy or Account, if applicable.
- 4.6 You will be able to view the history of all Transactions of your Account by logging into the Website and/or the Mobile Application. If you are aware of any mistake or error in the Transaction(s) or discrepancy in your Astro Payfy or Account, you must inform us via phone or electronic mail within 7 Working Days from the date of disputed Transaction(s), failing which, the Transaction(s) carried out shall be deemed valid and accurate. You therefore



are advised to check and verify the history of Transactions of your Account on regular basis.

- 4.7 All the Transactions that are authenticated through the OTP and mobile phone number registered for the Account shall be a binding and conclusive evidence of your Transactions, we will not entertain any request to reverse any such Transaction which has been authenticated through the OTP and the registered mobile phone number.
- 4.8 All Transactions to be carried out will be subject to Astro Payfy Limit. The imposition of Astro Payfy Limit is to avoid any fraudulent, unauthorized, illegal or unlawful transactions which may breach the applicable law, regulations and guidelines including but not limited to Anti-Money Laundering and Anti-Terrorism Financing Act 2001.
- 4.9 With regard to withdrawal request made by you, this Transaction will only be carried out via the Mobile Application subject to Astro Payfy Limit or the available unutilized balance in your Astro Payfy and/or Account as at the date of withdrawal, whichever is lower. Such withdrawal will be made to your Bank Account within 14 Working Days from the date of submission of duly complete information for the withdrawal request. For clarity, you may only carry out the withdrawal request after you have provided us all the required personal data and documentation for us to validate your identity. At any one time, you are only allowed to carry out ONE withdrawal request.
- 4.10 You shall be responsible for payment of all applicable charges or fees incurred or any taxes as a result of your access to the Account or use of Astro Payfy or to carry out any Transaction.
- 4.11 We reserve the right not to carry out any or all Transactions requested by you if we suspect that –
 - 4.11.1 the Transaction requested maybe in breach of these T&C;
 - 4.11.2 the Transaction request maybe fraudulently issued; or
 - 4.11.3 the carrying out of the Transaction may compromise the security and integrity of Astro Payfy services or Astro Payfy system.

5. DOs AND DON'Ts

- 5.1 You warrant that when accessing to or using Astro Payfy and/or the Website and/or the Mobile Application, you will not –
 - 5.1.1 attempt to decompile, reverse engineer, disassemble or hack any of our services, including Astro Payfy, the Website and the Mobile Application, or to defeat or overcome any of our encryption technologies or security measures or data transmitted, processed or stored by us;
 - 5.1.2 carry out any illegal or fraudulent activity via Astro Payfy and/or the Website and/or the Mobile Application, including but not limited to any promotion such as sweepstakes, sales or other activities that may infringe any applicable law or regulation;
 - 5.1.3 post any User Generated Content that includes any information that you know is false, deceptive or misleading, or contains sexually explicit or pornographic material, including the use of explicit or inappropriate language and/or sexual references or that promotes racism, bigotry, hatred or physical harm of any kind against any group or individual or political party, or that is threatening, obscene, defamatory, or libellous to any individual or organisation, including but not limited to our affiliates, employees, shareholders, directors, contractors, agents and etc;



- 5.1.4 disclose or share your Password or any of the login details of the Account with any party (whether intentionally or unintentionally) and you shall accept full responsibility for the consequences of this failure to keep the Password or login details secret or to keep the mobile phone with the registered mobile phone number safe with you;
 - 5.1.5 by act or omission, directly or indirectly, bring Astro Group into disrepute;
 - 5.1.6 use Astro Payfy and/or the Website and/or the Mobile Application for any purpose which is against public interest, public order or national security or for any unlawful purposes including but not limited to gambling or other criminal purposes whatsoever which may result in complaints, claims, disputes, penalties or liabilities to Astro Group.
- 5.2 In consideration of Astro offering you the opportunity to use and/or have access to Astro Payfy and/or the Website and/or the Mobile Application, you hereby unconditionally and irrevocably –
- 5.2.1 confirm that you have read and understood these T&C and you agree to abide the same accordingly and agree to cooperate;
 - 5.2.2 warrant that you have provided us true, accurate and complete personal data and other information as may be required throughout your usage of Astro Payfy;
 - 5.2.3 agree that you shall not without the prior written consent from Astro publish, make available, print-screen, distribute or disclose any information to public through any form of communications via, including but not limited to, social media platforms and messenger in connection with your communication with us in relation to Astro Payfy;
 - 5.2.4 agree to be solely responsible for payment of all applicable charges incurred and any taxes as a result of your access / use of Astro Payfy;
 - 5.2.5 warrant and represent that you have all necessary rights, consent and power to enable and authorize Astro to have the perpetual right and absolute discretion to broadcast, use, reproduce, edit, modify, adapt, publish, translate, create derivative works from, store, distribute, perform, play, make available to the public, and exercise all copyright and publicity rights with respect to your User Generated Content worldwide and/or to incorporate your User Generated Content in other works in any Platforms, now known or later developed, for the full terms of any rights that may exist in your User Generated Content, and in accordance with privacy restrictions set out in our Privacy Notice;
 - 5.2.6 agree that you are responsible for the User Generated Content posted via Astro Payfy and all copyright subsisting in the User Generated Content shall belong to Astro absolutely;
 - 5.2.7 agree that Astro reserves the right, at its sole and absolute discretion, to use and exploit the User Generated Content via any means or media and in any platforms and at any time that it deems fit without first obtaining any consent nor making any payment whatsoever to you and/or any third party;
 - 5.2.8 agree that whether or not the User Generated Content is broadcasted, used, reproduced, edited, modified, adapted, published, translated, stored, distributed,



performed, played or made available to the public by us, we do not guarantee any confidentiality with respect to any User Generated Content.

6. UNAUTHORISED USE OR UNUSUAL ACTIVITIES OF Astro Payfy OR ACCOUNT

- 6.1 You agree not to fraudulently register an Account and if we find that you are using fake identity or impersonating another person, we may immediately terminate your ability to access and use Astro Payfy and/or the Website and/or the Mobile Application and/or report such unusual or fraudulent activity to the relevant authorities.
- 6.2 You agree to inform us immediately if you are aware of any fraudulent or unauthorized use of your Password, Account or Astro Payfy or any other breach of security. For absolute clarity, we shall not be liable for any claims, losses or damages caused directly or indirectly from the fraudulent and unauthorized use of your Password, Account, Astro Payfy or breach of security where you have acted negligently, carelessly or fraudulently.
- 6.3 We reserve the right to investigate your complaint or any unusual activities of your Account and take appropriate action in our sole discretion, including suspending your Account, reporting such incident or complaint or violation to the appropriate legal authorities. However, Astro shall not be responsible or liable, directly or indirectly, in any way for any loss or damage of any kind incurred due to the consequences of such incident (including any unauthorised purchases) and Astro shall not be obliged to refund or return any balance in your Account until and unless clearance has been obtained from the relevant authorities, if applicable.

7. TERMINATION AND REFUND

- 7.1 Termination by You
 - 7.1.1 In the event you wish to terminate the Astro Payfy services with us or wish to stop using Astro Payfy, you may initiate such termination through contacting us via the method set out in clause 12 below.
 - 7.1.2 If there is unutilized money left in your Account, you must carry out the withdrawal of such unutilized money by following through the withdrawal procedures set out in the Website and/or the Mobile Application including to provide us all the required information, such as your Bank Account for the money to be credited into and etc, within 30 days from the date of submission of duly complete information for the withdrawal.
- 7.2 Termination by Us
 - 7.2.1 We reserve the right to limit or terminate your ability to access to your Account and use Astro Payfy in our sole discretion without liability for whatsoever reason including but not limited to –
 - 7.2.1.1 your violation of any provision of these T&C
 - 7.2.1.2 suspicious of illegal or fraudulent use of the Account and/or Astro Payfy
 - 7.2.1.3 your use of and/or access to Astro Payfy and/or Account and/or the Website and/or the Mobile Application impairs or threatens to impair the integrity or functionality of our network in any manner
 - 7.2.1.4 any law, regulation or governmental action renders all or any portion of Astro Payfy services or the Website and/or the Mobile Application unlawful or impracticable.



We are not obliged to assign any reasons in terminating or limiting your ability to access to your Account.

7.2.2 Upon such termination by us, we will send notification to you via your registered mobile phone number. If there is unutilized money left in your Account, you will need to respond within 30 days upon receipt of such notification to provide to us your Bank Account for the money to be credited into. If you fail to respond, we reserve our right to handle or process such money in accordance with these T&C and the applicable law, including the Unclaimed Moneys Act 1965.

7.3 Upon any termination of Astro Payfy services, you shall immediately cease carrying out any Transaction (except in relation to withdrawal, if applicable) and upon the date of termination or upon the completion of the withdrawal process by us, whichever later, we may, in addition to any other legal or equitable remedies, immediately revoke all passwords and account identifiers issued to you and deny your use and access to your Account in whole or in part.

7.4 Regardless of whether the termination is initiated by you or by us, we shall not be obliged to release or return any balance in Account if there is any claim of fraudulent and/or illegal use of the Account, until and unless clearance has been obtained from the relevant authorities, if applicable.

7.5 Any termination under this section shall not affect the respective rights and obligations of the parties arising on or before the date of termination.

8. INACTIVE ACCOUNT

8.1 We reserve the right to deactivate your Account or limit your use and/or access to Astro Payfy in the event your Account has been Inactive for more than twelve (12) months consecutively.

8.2 If there is unutilized money left in the Inactive Account, we reserve our right to handle or process such money in accordance with these T&C and the applicable law, including the Unclaimed Moneys Act 1965.

9. EXCLUSION AND LIMITATION OF LIABILITY

9.1 You forever waive, release and discharge Astro, its agencies, affiliates, sponsors and representatives from and against, any and all liabilities, costs, loss, damages or expenses which you or any party claiming through you hereafter may have arising out of your actions/ access / usage of Astro Payfy and/or the Website and/or the Mobile Application including (but not limited to) theft, fraud, personal injury, defamation, third party claims and/or damage to property and whether or not direct, consequential or foreseeable.

9.2 TO THE FULLEST EXTENT PERMITTED BY APPLICABLE LAW, WE SHALL NOT BE LIABLE TO YOU OR ANY PARTY FOR ANY DIRECT, INDIRECT CONSEQUENTIAL, INCIDENTAL, SPECIAL, PUNITIVE OR EXEMPLARY LOSSES AND/OR DAMAGES WHATSOEVER SUFFERED INCURRED AND/OR SUSTAINED BY YOU THAT RESULT FROM THE USE OF, ACCESS TO, OR INABILITY TO USE OUR SERVICES, ANY CHANGES TO OUR SERVICES OR UNAUTHORISED ACCEESS TO OR ALTERNATION OF YOUR TRANSMISSION OR DATA, OR COMMUNICATION, TRANSMISSION, MATERIAL OR DATA SENT OR RECEIVED OR NOT SENT OR RECEIVED, OR ANY TRANSACTIONS ENTERED INTO THROUGH ANY OF OUR PLATFORM OR ARISING IN CONNECTION WITH THE FRAUDULENT OR UNLAWFUL ACTS OF ANY THIRD PARTY, WHETHER SUCH LIABILITY IS



ASSERTED ON THE BASIS OF CONTRACT, TORT (INCLUDING NEGLIGENCE OR STRICT LIABILITY) OR OTHERWISE EVEN IF WE HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

10. THIRD PARTY SERVICES AND ADVERTISEMENTS

- 10.1 Our Website and/or the Mobile Application and other platforms may provide a link or a platform to third party applications, websites and/or services to make available certain services to you ("Third-Party Services") and your use of these Third-Party Services is subject to their terms of use. We, therefore, encourage you to read the Third-Party Services terms and conditions, privacy policy and other terms and conditions before using or accessing such Third-Party Services.
- 10.2 Such Third-Party Services are provided to you only as a matter of convenience and as such we do not provide any form of representation and/or warranty, whether express or implied, for the use of such Third-Party Services. We shall not be responsible if the Third-Party Services are not working appropriately. We have no control over such Third-Party Services and resources and we shall not be responsible for the contents, privacy policies, practices of any Third-Party Services or advertisement, including without limitation any other link contained in the Third-Party Services and we do not endorse any content, advertising, products, or other materials on or available from such Third-Party Services or resources. You are responsible for viewing and abiding by the privacy statements and terms of use posted at the Third-Party Services, and for taking precaution to ensure that whatever you select for your use is free of viruses, worms, Trojan horses and other items of a destructive nature. By using our Website, the Mobile Application and other platforms, you expressly relieve us from any and all liability arising from your use of any Third-Party Services.
- 10.3 Any dealings with third parties (including advertisers) over the Third-Party Services or participation in promotions, including the delivery of and the payment for goods and services, and any other terms, conditions, warranties or representations associated with such dealings or promotions, are solely between you and the advertiser, Merchant or other third party. You agree that we shall not be responsible or liable, directly or indirectly, for any damage or loss caused or alleged to be caused by or in connection with use of or reliance on any such content, goods or services available on or through any such website or resource. The purchase of any product or service from a Merchant from any one or more of the Third-Party Services is a transaction solely between you and that Merchant, and any question or dispute you may have regarding any such product or service should be addressed directly to the responsible Merchant. We have no responsibility or liability for any Merchant or your relationship with such Merchant.

11. MISCELLANEOUS

- 11.1. You shall treat all information and knowledge obtained by you in relation to and/or in connection with Astro Payfy and/or derived as a result of your access / usage of the same, including without limitation Astro Payfy and/or the Website and/or the Mobile Application Content, conversations, mechanics, selection criteria ("**Confidential Information**"), as confidential and you shall take all precautions to prevent disclosures of the Confidential Information to any person or entity for any reason.
- 11.2. You agree to indemnify Astro, its affiliates, agents and sponsors from and against all liability, cost, loss or expenses suffered thereby arising out of or as a result of your breach of any of obligations and warranties in the T&C and/or your actions/ access / usage of the Astro Payfy including (but not limited to) fraud, theft, personal injury, defamation, third party claims, fines or penalties imposed by authorities and/or damage to property and whether or not direct, consequential or foreseeable.



- 11.3. Astro reserves the right to investigate and take appropriate legal action, in our sole discretion, against anyone who violates any or part of the provisions in these T&C, including without limitation to reporting such violators to the appropriate legal authorities. You shall indemnify us against all legal fees, damages and other expenses that may be incurred by us as a result of your breach of these provisions.
- 11.4. You acknowledge and agree that all trademark and other intellectual property rights used in relation to Astro Payfy and/or the Website and/or the Mobile Application or any part thereof belong to Astro Group or its licensors.
- 11.5. This T&C, and your relationship with us, shall be governed by the laws of the Malaysia without regard to its conflict of law provisions. You and Astro agree to submit to the exclusive jurisdiction of the courts in Malaysia, to resolve any dispute or legal matter arising from these T&C.
- 11.6. You acknowledge that your access to or usage of Astro Payfy shall at all times remain in full compliance with all applicable laws and regulations, including privacy law.
- 11.7. Our performance of these T&C is subject to existing laws and legal process, and nothing contained in these T&C is in derogation of our right and obligation to comply with governmental, court and law enforcement requests or requirements relating to your use of and/or access to Astro Payfy or information provided to or gathered by us with respect to such use or access.
- 11.8. All rights and privileges herein granted to Astro are irrevocable and not subject to rescission, restraint or injunction under any and all circumstances. Under no circumstances shall you have the right to injunctive relief or to restrain or otherwise interfere with Astro Payfy, the Website, the Mobile Application, the operation and business of Astro and/or Astro Group.
- 11.9. Our failure to insist upon or enforce strict performance of any provision of these T&C shall not be construed as a waiver of any provision or right unless acknowledged and agreed to by us in writing.
- 11.10. The invalidity, illegality or unenforceability of any terms hereunder shall not affect or impair the continuation in force of the remainder of these T&C.

12. NOTICE OR ENQUIRIES

For any queries or further information, you may contact us –

- Via e-mail at astropayfy@astro.com.my
- Via the feedback column within the Website / Mobile Application

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